

## Declaration and Power of Attorney for a Patent Application

### Declaration

As below named inventor, I hereby declare that my residence post office address, and citizenship are as stated below my name. Further, I hereby declare that I believe I am the original, first and sole inventor (if only one name is listed below) or an original, first and joint inventor (if plural names are listed below) of the subject matter which is claimed and for which a patent is sought on the invention entitled:

A B2B SERVICE CENTER COMMUNICATIONS USING LOCATE COLLABORATE TRANSACT METHODOLOGY  
the specification of which:

☒ is attached hereto, or  
..... was filed on ..... as application serial no. .... : and  
..... was amended on .....

I hereby state that I have reviewed and understand the contents of the above identified specification, including the claims, as amended by any amendment referred to above; and

I acknowledge the duty to disclose information which is material to the examination of this application in accordance with Title 37, Code of Federal Regulations, Section 1.56(a).

### Foreign Priority Claim

I hereby claim foreign priority benefits under Title 35, United States Code Section 119 of any foreign application(s) for patent or inventor's certificate listed below and have also identified below any foreign application for patent or inventor's certificate having a filing date before that of the application on which priority is claimed:

Number	Country	Date Filed	Priority Claimed
.....	.....	.....	..... yes ..... no
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### U.S. Priority Claim

I hereby claim the benefit under Title 35, United States Code, Section 120 and 199(e) of any United States application(s) listed below and, insofar as the subject matter of each of the claims of this application is not disclosed in the prior United States application in the manner provided by the first paragraph of Title 35, United States Code, Section 112, I acknowledge the duty to disclose material information as defined in Title 37, Code of Federal Regulations, Section 1.56(a) which occurred between the filing date of the prior application and the national or PCT international filing date of this application:

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**Power of Attorney**

As a named inventor, I hereby appoint the following attorney(s) and/or agent(s) to prosecute this application and transact all business in the Patent Trademark Office connected therewith.

<u>James P. Hao</u>	Registration No.: <u>36,398</u>
<u>Anthony C. Murabito</u>	Registration No.: <u>35,295</u>
<u>John P. Wagner</u>	Registration No.: <u>35,398</u>
<u>Glenn D. Barnes</u>	Registration No.: <u>42,293</u>
<u>Thomas M. Catale</u>	Registration No.: <u>46,434</u>
<u>Jose S. Garcia</u>	Registration No.: <u>43,628</u>
<u>Kenneth N. Glass</u>	Registration No.: <u>42,587</u>
<u>Lin C. Hsu</u>	Registration No.: <u>46,315</u>
<u>Mehlin Dean Matthews</u>	Registration No.: <u>46,127</u>
<u>Ronald M. Pomerence</u>	Registration No.: <u>43,009</u>
<u>John F. Ryan</u>	Registration No.: <u>47,050</u>
<u>William A. Zarbis</u>	Registration No.: <u>46,120</u>
<u>Matthew J. Blecher</u>	Registration No.: <u>46,558</u>
<u>Lawrence R. Goerke</u>	Registration No.: <u>45,927</u>
<u>Ira J. Nasserian</u>	Registration No.: <u>43,856</u>

Send Correspondence to:

**WAGNER, MURABITO & HAO LLP**  
Two North Market Street  
Third Floor  
San Jose, California 95113  
(408) 938-9060

**Signatures**

I hereby declare that all statements made herein of my own knowledge are true and that all statements made on information and belief are believed to be true; and further that these statements were made with the knowledge that willful false statements and the like so made are punishable by fine or imprisonment, or both, under Section 1001 of Title 18 of the United States Code and that such willful false statements may jeopardize the validity of the application or any patent issued thereon.

Full Name of Sole/First Inventor: Mark Buonanno

Inventor's Signature \_\_\_\_\_ Date \_\_\_\_\_

Residence Sunnyvale, CA Citizenship USA  
(City State)

P.O. Address 1113 Nickerbocker Drive, Sunnyvale, CA 94087  
→ Knickerbocker Dr...

Full Name of Second/Joint Inventor: Michael Swailes

Inventor's Signature \_\_\_\_\_ Date \_\_\_\_\_

Residence Pleasanton, CA Citizenship USA  
(City State)

P.O. Address 1962 Nicosia Court, Pleasanton, CA 94560

Full Name of Third/Joint Inventor: Steve Quantrano

Inventor's Signature \_\_\_\_\_ Date \_\_\_\_\_

Residence Lexington, MA \_\_\_\_\_ Citizenship USA

(City State)

P.O. Address 76 Bloomfield Street, Lexington, MA 02421

Full Name of Fourth/Joint Inventor: Jean Seo

Inventor's Signature [Signature] \_\_\_\_\_ Date 4/16/01

Residence Union City, CA \_\_\_\_\_ Citizenship USA

(City State)

P.O. Address 34224 Aspen Loop, Union City, CA 94587

Full Name of Fifth/Joint Inventor: Brian Carrier

Inventor's Signature \_\_\_\_\_ Date \_\_\_\_\_

Residence Leesberg, VA \_\_\_\_\_ Citizenship USA

(City State)

P.O. Address 622 Disken Place, Leesberg, VA 20175

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Full Name of Sole/First Inventor: **Mark Buonanno**

Inventor's Signature *Dr. Mark A. Buonanno* Date 4/17/2001  
Residence Sunnyvale, CA Citizenship USA  
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P.O. Address 1113 Nickerbocker Drive, Sunnyvale, CA 94087

Full Name of Second/Joint Inventor: **Michael Swailes**

Inventor's Signature \_\_\_\_\_ Date \_\_\_\_\_  
Residence Pleasanton, CA Citizenship USA  
(City State)  
P.O. Address 1962 Nicosia Court, Pleasanton, CA 94560

Full Name of Third/Joint Inventor: Steve Quantrano

Inventor's Signature \_\_\_\_\_ Date \_\_\_\_\_  
Residence Lexington, MA \_\_\_\_\_ Citizenship USA \_\_\_\_\_  
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P.O. Address 76 Bloomfield Street, Lexington, MA 02421

Full Name of Fourth/Joint Inventor: Jean Seo

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P.O. Address 34224 Aspen Loop, Union City, CA 94587

Full Name of Fifth/Joint Inventor: Brian Carrier

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Inventor's Signature Michael Swalles Date 7/20/2004  
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